

## **RECEIVE OUTAGE ALERTS**

## SMARTHUB APP | iOS

Oakdale, WI 54649-0040 Phone: (608) 372-4131 • (800) 241-2468 www.oakdalerec.com

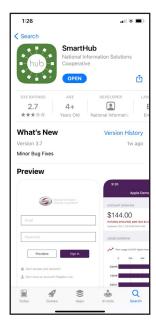
Oakdale Electric Cooperative [OEC] members have the option to receive text, and/or email alerts, and updates during an outage that may be affecting their electric service.

Here is a step-by-step guide for members to sign up for these alerts through the mobile **SmartHub for iOS** app, OEC's online bill payment and electric use monitoring tool.

Members who have not signed up for SmartHub can do so here: <a href="https://apple.co/3qdrzHx">https://apple.co/3qdrzHx</a>

**1.** Log in to your SmartHub account via the mobile app.

To download from the App Store, search **SmartHub**.



**2.** Select the three dots at the bottom right of the screen, then select **Settings**.

USAGE OVERVIEW			
Your bill is 9% h	igher than last yea	ar.	
0 200	400 600	800 1000	
40,0000		694 kWh	
10/2020		694 KWN	
9/2020		797 kWh	
10/2019		905 kWh	
			_
A FD		/	
Home Bill & Pay	Usage	Notifications	More
_		_ `	
1:27		all	e =
	More		Edit
Contact Us			)
Settings			
Settings	)		,

**3.** Next, select **Contact Methods** from the list of options.

SETTINGS	
Clear Cache	>
Billing Address	>
Contact Methods	>
Change Password	>
Change Sign In Email	>
Manage Notifications	>
Meter Descriptions	>
Paperless Billing	>
Registered Accounts	>
Stored Payment Accounts	>
About NISC	>

**4.** Add a **Phone** and/ or **Email**, or update current entries.

Contacts must show Text Enrolled or Email Enrolled.

<b>✓</b> Settings	Conta	ct Meth	ods		Edit
ADD NEW CON	ТАСТ МЕТН	OD			
	<b>a</b>		@		)
	Phone		Email		
VERIFIED CONT	ACTS				
(888) 8888-	8888		Te	oct Enro	lled )
(888) 8888-	8888		Te	oct Enro	lled )
email@ema	il.com			Email E	nrollec
	I & Pay	<b>H</b> Usage	Notification	ns	••• More

**5.** Navigate back to the settings screen and select *Manage Notifications* from the list of options.

Then, select **Service** from the three options.



<b>✓</b> Settings	Manage Notifications
NOTIFICATION :	TYPE
Billing	>
Miscellaneo	us >
Service	·

**6.** Select what outage alerts you'd like to receive: **Power Outage** and/or **Power Outage Restored**. Next, select how you would like to receive your notification: **Text** or **Email**.

Slide button to right [highlighted green means alert is on], and **Save**.

<b>(</b> Back	Edit Notifications
NOTIFICATION	
Power Outage This is a notification has occurred.	n to inform you when a power outage
(888) 888-8888	Text Enroll
email@email.com	100
Power Outage This is a notification been been restored	to inform you when a power outage has
This is a notification	to inform you when a power outage has Text Enrolle
This is a notification been been restored	to inform you when a power outage has
This is a notification been been restored (888) 888-8888	to inform you when a power outage has Text Enrolle
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