

RECEIVE OUTAGE ALERTS SMARTHUB APP | Android

Oakdale Electric Cooperative [OEC] members have the option to receive text, and/or email, alerts and updates during an outage that may be affecting their electric service.

Here is a step-by-step guide for members to sign up for these alerts through the mobile **SmartHub for Android** app, OEC's online bill payment and electric use monitoring tool.

Members who have not signed up for SmartHub can do so here: https://bit.ly/2JreucP

1. Log in to your SmartHub account via the mobile app.

To download from Google Play, search **SmartHub**.

| 1:26 | | •11 | • |
|--|---------------------------------------|--|--|
| < Search | Smarth National In Cooperation | Hub nformation Solution ve | s Ĉ |
| 535 RATINGS 2.7 ★★★☆☆ | AGE 4+ Years Old | DEVELOPER National Information | LAN En |
| What's Ne Version 3.7 Minor Bug Fixes | w | Version Hi | istory w ago |
| Preview | | 9:26 | Apple Dem: |
| Email | | \$144.00 Includes amountly Upsteed: Out 7, 201 |) () past due as o 1:00:20:54 AM |
| Providers Can't access your access Can't have an account | Sign In count? t? Register now. | Vor unage in 0 2 2/2016 1/2016 | 6.5% higher than |
| Today Gan | tes Apps | Arcade | Q Search |



3. Next, select **Contact Method**s from the list of options.

| Report an Issue/Inquiry | | | | | |
|---|--|-----------------------------|---|--|--|
| f Facebook | Twitter | Instagra m | Local News | | |
| ACCOUNT | | -w | | | |
| | | | | | |
| \$0.00 PAY | | | | | |
| \$0.0 | 00 | | PAY | | |
| \$0.0 | 00 | | PAY | | |
| \$0.0 |)0 | | PAY | | |
| \$0.(|) () Dakdale E | lectric Coc | perative | | |
| \$0.(|) () Dakdale E ME | lectric Coc | perative uiry | | |
| \$0.(= c + Hor BIL |) () Dakdale E ME L & PAY | ilectric Coc | perative | | |
| \$0.0 = 0 ↑ HOT B BILL 111 USA |) () Dakdale E ME L & PAY AGE | lectric Coo | perative uiry | | |
| \$0.(|) () Dakdale E ME L & PAY AGE | ilectric Coc | perative uiry ENRoy | | |
| \$0.(HOT BILL MI USA SET |) () Dakdale E ME L & PAY AGE TINGS | ilectric Coc ~ | perative uiry ENIRCY Local News | | |
| \$O.(► HOI ► HOI ► BILL ÂÎ USA ► COI ● SET | Dakdale E ME L & PAY AGE NTACT US TINGS | clectric Coc | perative uiry Esikoy Local News | | |
| \$0.(HOI B BILL M US/ SET | Dakdale E ME L & PAY AGE NTACT US | ilectric Coc v s v | perative uiry Ethor Local News | | |

| | ≡ SETTINGS | | | | |
|----------------|--|--|--|--|--|
| | SETTINGS | | | | |
| | Clear Cache | | | | |
| | Billing Address | | | | |
| | Contact Methods | | | | |
| | Change Password | | | | |
| | Change Sign In Email Manage Notifications | | | | |
| | | | | | |
| | Meter Descriptions | | | | |
| | Paperless Billing | | | | |
| | Registered Accounts | | | | |
| | Stored Payment Accounts | | | | |
| | About NISC | | | | |
| Privacy Policy | | | | | |
| | Acknowledgements | | | | |

6. Select what outage alerts you'd like to receive: *Power Outage* and/or *Power Outage Restored*. Next, select how you would like to receive your notification,Text or Email, by selecting *EDIT CONTACTS.*

Auto Sign Out Sign Out

Slide button to right [highlighted green means alert is on], and **Save**. **4.** Add a *Phone* and/ or *Email*, or update current entries.

Contacts must show **Text Enrolled** or **Email Enrolled**.



| | ۹S | | | | |
|---|--------------|--|--|--|--|
| POWER OUTAGE | | | | | |
| This is a notification to inform you when a power outage has occurred. | | | | | |
| (888) 8888-8888 Text Enrolled | | | | | |
| email@email.com | Not Enrolled | | | | |
| POWER OUTAGE RESTORED | | | | | |
| POWER OUTAGE RESTORED | | | | | |
| power outage has been been restored. | | | | | |
| (888) 8888-8888 Text Enrolle | | | | | |
| email@email.com | Not Enrolled | | | | |
| EDIT CONTACTS |] | | | | |

5. Navigate back to the settings screen and select *Manage Notifications* from the list of options.

Then, select **Service** from the three options.

| SETTINGS | | |
|----------------------|---|-------------------------------|
| Clear Cache | > | Settings Manage Notifications |
| Billing Address | > | NOTIFICATION TYPE |
| Contact Methods | > | Billing |
| Change Password | > | |
| Change Sign In Email | > | Miscellaneous |
| Manage Notifications | > | Service |
| Meter Descriptions | > | |
| Paperless Billing | > | |